

UniMAP's Client Charter :-

Quality Policy

Universiti Malaysia Perlis (UniMAP) is committed to offer high quality academic programmes towards producing graduates and human resources who are capable of fulfilling the needs and expectations of stakeholders.

UniMAP aims to practise professional, efficient and effective academic management with emphasis on continuous improvement in ensuring that UniMAP is internationally competitive.

Quality Objective

UniMAP is committed to achieve:

Quality Objective 1

Graduates obtain a CGPA of 3.00 and above in each convocation:

40% for Engineering Programmes

60% for Engineering Technology Programmes

95% for Technology Programmes

90% for the Communication Programmes and Business Programmes

60% for Diploma in Engineering Programmes

Quality Objective 2

75% of lecturers with PhD qualification or its equivalent

Quality Objective 3

Ratio of academic staff to undergraduates:

1:20 for Engineering Programmes

1:15 for Engineering Technology Programmes

1:15 for Technology Programmes

1:25 for Business Programmes

1:25 for the Communication Programmes (Theory)

1:15 for the Communication Programmes (Practical)

Quality Objective 4

Satisfaction Index annually:

Student Satisfaction 80%

Staf Satisfaction 85%

Quality Objective 5

30% of the minimum number of the required academic staff (based on staff: student ratio of 1:20 for each engineering programme in the faculty) are registered as Professional Engineer (PE) or equivalent

Quality Objective 6

60% of active academic staff are involved as Main Researchers in research projects

Achievements for the current year will be reported in the MKSP at the end of the year, after the SPK Internal Audit is conducted (around April or the beginning of the year for the following year).